

AMIDA

**HOUSING, KNOW YOUR RIGHTS
FREE TRAINING
PHONE AMIDA 03 9650 2722**

**AMIDA has important information for people living in
Community Residential Units or DHS Houses.**

HOUSING RIGHTS ARE ABOUT:

The Right to have support when needed,

The Right to live without fear of bullying by staff or other residents

The Right to confidentiality

The Right to participate in the community

The Right to be involved and make my own decisions

The Right to be respected as an individual

The Right to complain if needed

**If you know and understand your RIGHTS you will enjoy
more opportunities and have choice in your live.**

YOUR HOUSING RIGHTS ARE AB n OUT:

Housing Rights are about Personal Privacy

- Phone calls
- Who comes into your room
- Receive your mail unopened
- Your choice of who assists you for example in the bathroom
- Personal documents about me must be kept in a locked cupboard because they are confidential

Housing Rights are about You Feeling Safe in Your Home

- People, even staff must not touch your personal things without your permission each time
- To be respected and treated with dignity at all times
- Your room is your safe place
- People should not raise their voice at you or physically harm you
- Your Service Provider has responsibility to maintain a safe home and environment for you

Housing Rights about your Right to Freedom in Your Home

- Be able to come & go as you need
- To have say in decisions about you home
- You must respect the common area and other residents living with you
- To have visitors, family or friends come to my house and room

Housing Rights and Responsibilities in Your Home

- Be able to come and go as you need
- To have a say in decisions about your home
- You must respect the common area and other residents living with you

- To have visitors, family or friends come to your house

Housing Rights if you are asked to leave Your Home

- There may be an occasion such as major repairs are required
- Or the property is to be sold
- However you will get adequate notice if you have to move

Housing Rights about Household Decisions in Your Home

- Right to participate in household decisions
- Who works in my house
- Planning and shopping for household supplies
- Cleaning day, or other house chores

Housing Rights about the Right to Complain

- It is OK to complain, you will not get into trouble
- There are many ways you can have support to help you make a complaint
- Advocates are able to support you if you need some help to make a complaint
- There is a right way and wrong way to make a complaint

NEED SOME HELP to LEARN MORE?

LIKE SOME FREE TRAINING

PHONE AMIDA on 03 9650 2722

WE WILL COME TO YOUR HOUSE,

AT A TIME AND DAY TO SUIT YOU